

Clinicians commissioning healthcare
for the people of Northumberland



***Northumberland
Clinical Commissioning Group***

Winter Update – April 2019

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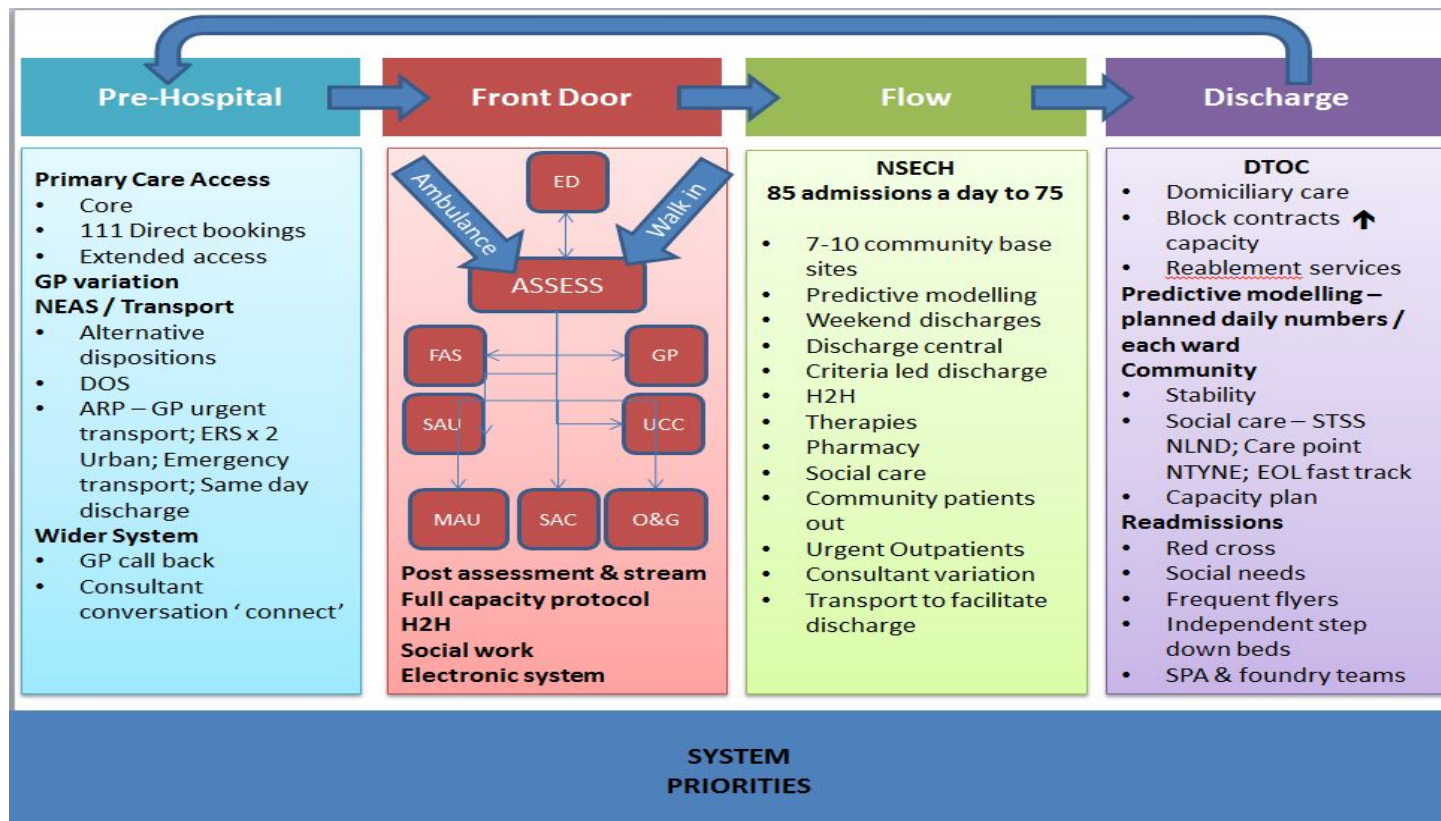
Winter Plan 18/19

- Plan reviewed by Executive LADB - 21 August 2018
- Plan tested at CNE System Resilience workshop – 18 September 2018
- Plan reviewed at Operational LADB – 25 September 2018
- Plan reviewed at table top exercise – 27 October 2018 and 26 November – system wide attendance, tested resilience of plans, informed development of action cards for OPEL levels
- Winter room leadership from 1 December 2018
- Reset Days – December 2018 and January 2019



Winter Plan 18/19

- Reviewed whole pathway to ensure appropriate initiatives in place and partners working collaboratively to support, including North Tyneside



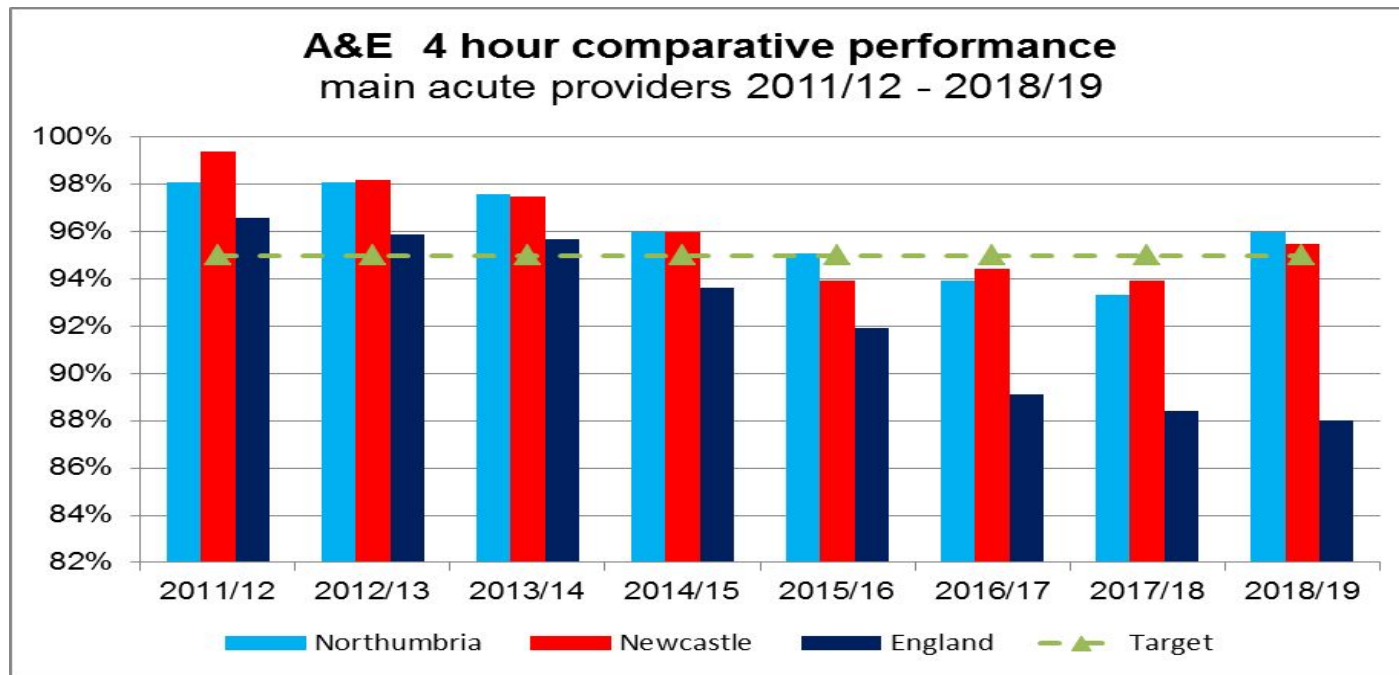
Priority areas of focus

- Frail elderly
- Children <2 and ailments through A&E - communications strategy
- Flu uptake
- Point of care testing for D&V and Norovirus
- Ensure continuity in transition to new 111 service provision
- Increased capacity in primary care and use of hubs
- Increased discharge vehicles



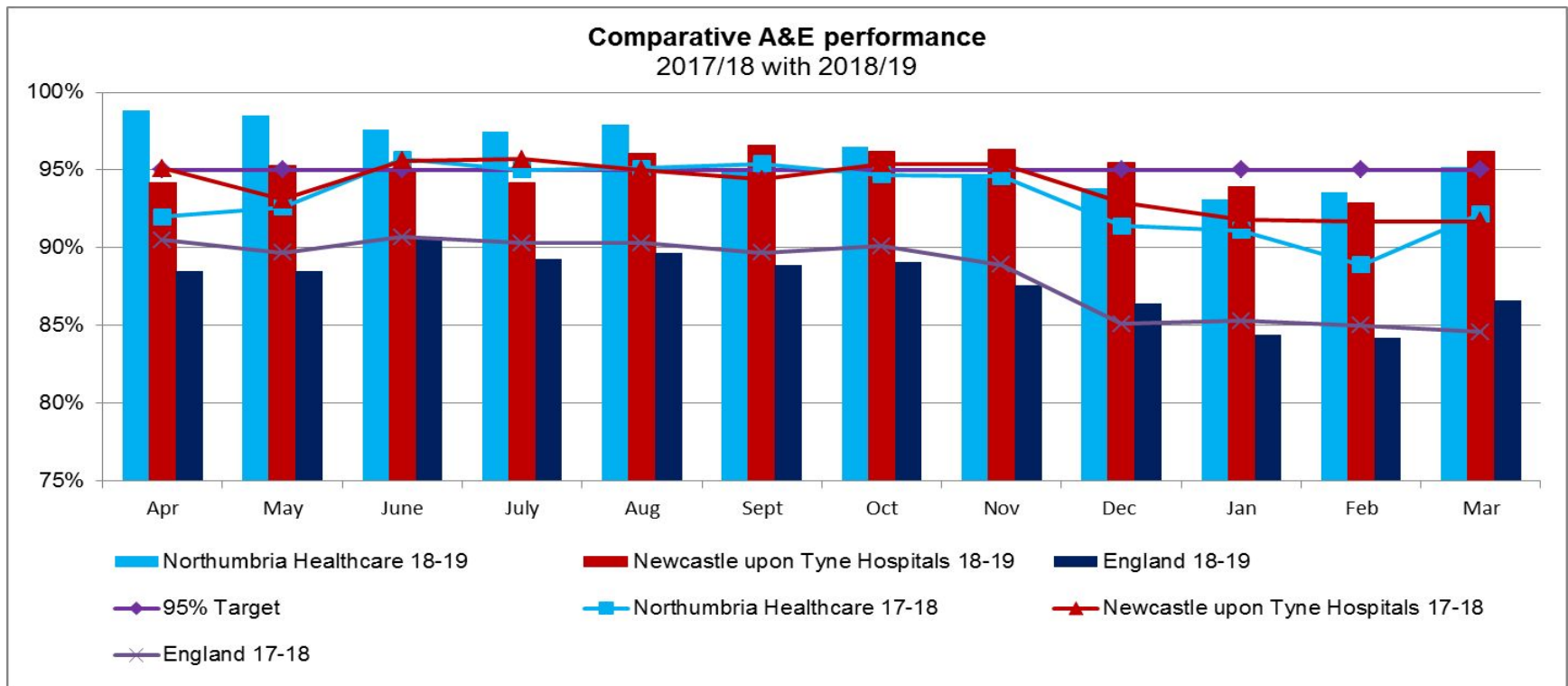
Winter Performance 18/19

- In 2018/ 19 local performance is much stronger than previous years and both providers have achieved the 95% target overall over the year



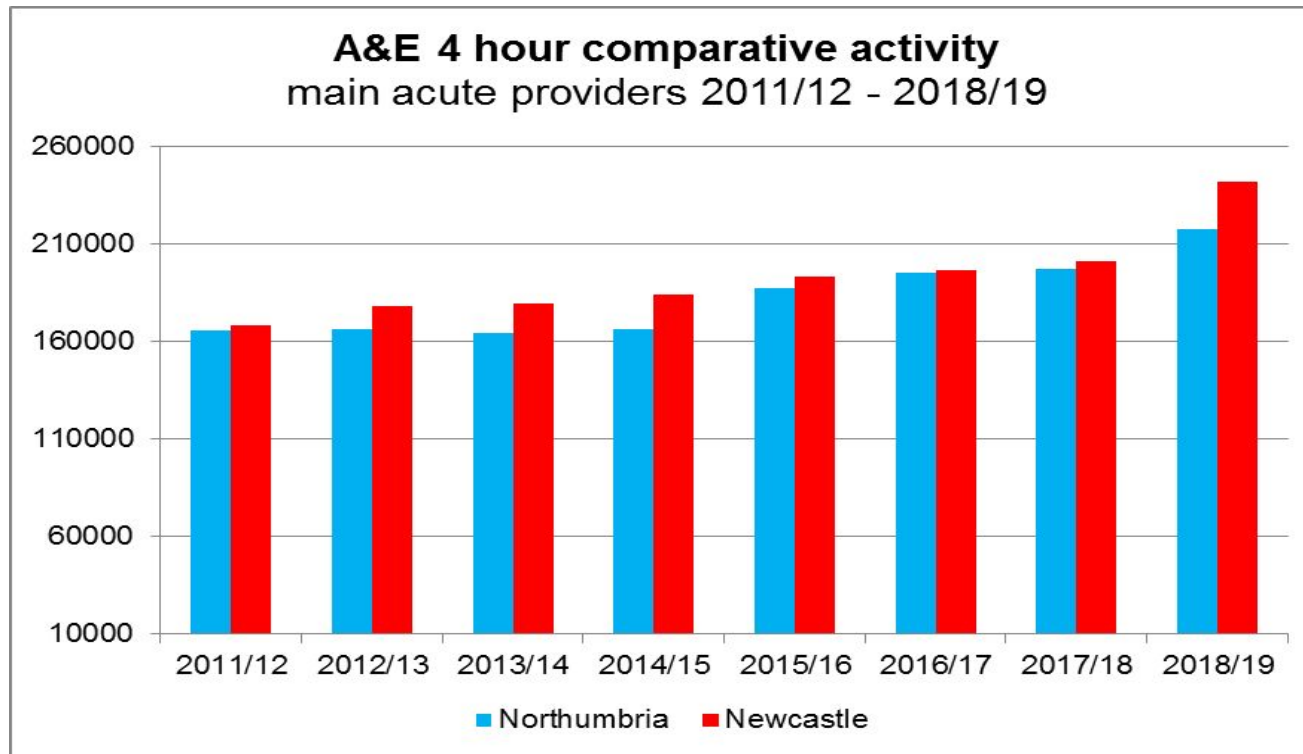
Winter Performance 18/19

- The local provider performance is much stronger than the national average

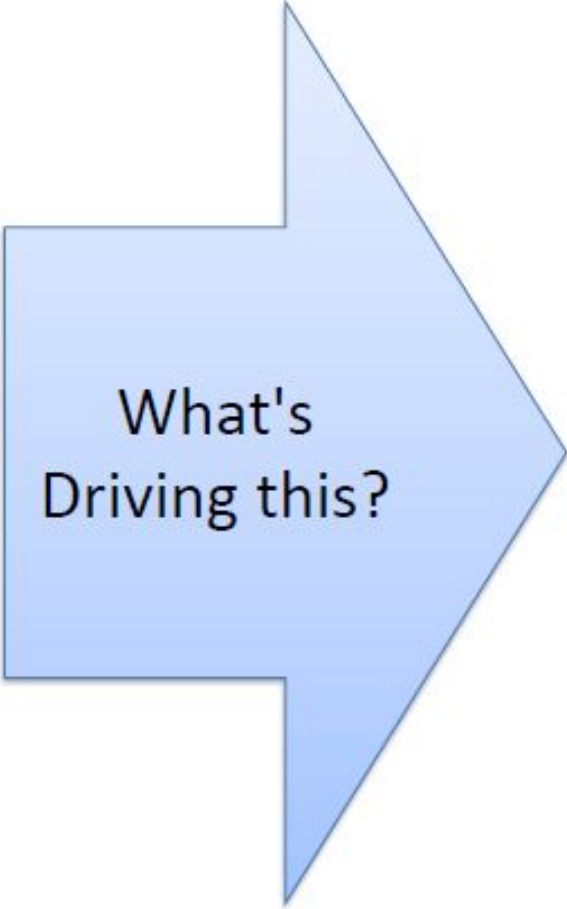


Winter Performance 18/19

- Acknowledging the strong performance in 2018/19 also note the increase in activity year on year.



This Winter has felt better than 17/18



What's
Driving this?


Good quality plans
produced by LADB
with actions and
learning from last year

Positive work by all
boards on Hospital
flow/reduction in bed
occupancy

Reductions in LOS and
DTC

Positive work by all
boards Integration,
community services
and primary care

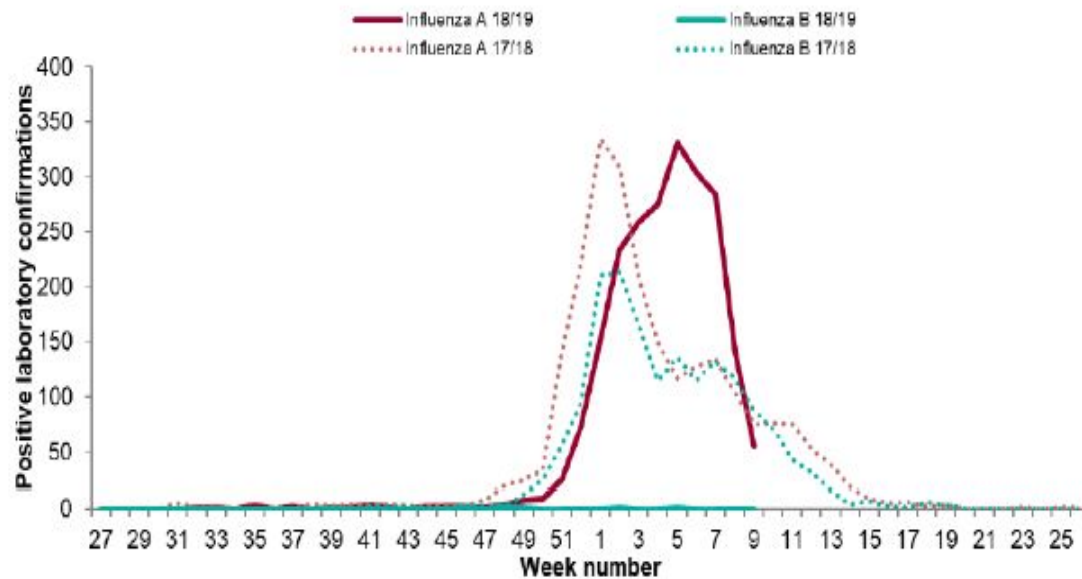
Examples good
practice - NSECH Re-
set, system work in
Cumbria etc, etc



Have we been fortunate ?

- Levels of influenza A similar to last year, however, levels of influenza B significantly lower
- Severe weather plans in place but no 'Beast from the East'

Figure 1: Laboratory confirmed reports of influenza A and B, North East region, current (2018/19) and previous season (2017/18)



Risks and how we mitigated

Risks identified by LADB	Mitigating Actions undertaken
Workforce to deliver bed capacity plans and community support – skills, recruitment and impact of sickness	<ul style="list-style-type: none"> • Rolling recruitment • Daily assessment of safe staffing and prospective view of staffing. • Robust flu vaccination programme
Unpredictable surges /acuity of patients – activity exceeds predictions	<ul style="list-style-type: none"> • All available physical bed capacity and staffing identified • OPEL escalation processes in place
Specific activity pressures leading to increased handover delays, A&E 4 hour wait breaches	<ul style="list-style-type: none"> • Local escalation processes in place via the LADB • Regional surge management team in place to support
Specific activity pressures due to infection (e.g. flu outbreak, norovirus)	<ul style="list-style-type: none"> • Robust plans in place to manager outbreaks in acute providers • Community flu pathway in place
Care Home and Domiciliary capacity, and capability to deal with escalating health care needs	<ul style="list-style-type: none"> • Increase d staffing in internal Carers Support service to support short term capacity issues • Planned work with Care Home and Domiciliary care providers
Primary Care capacity	<ul style="list-style-type: none"> • Worked with Practices, VoCare and wider partners to increase support and use skill mix to reduce impact on GPs
Impact of cancellation of elective activity	<ul style="list-style-type: none"> • Plan sought to minimise impact on elective activity including re-set days and increase in bed capacity as required
111 advertising campaigns increase demand	<ul style="list-style-type: none"> • Working with regional and national communications teams to manage messages to local populations

